

1 Valleywood Drive, Suite #100, Markham, Ontario L3R 5L9 Canada Email: programs@holmanins.com Tel (905) 886-5630 1-800-567-1279

# Ontario Psychologists Professional and General Liability Insurance Application

www.holmanins.com www.mentalhealthpractitionerinsurance.ca

NOTE: THIS APPLICATION IS AN IMPORTANT DOCUMENT AND IS BEING RELIED ON BY THE INSURER TO DETERMINE WHETHER IT WILL PROVIDE YOU WITH COVERAGE. PLEASE ENSURE THAT ALL RESPONSES ARE ACCURATE. THIS DOCUMENT WILL FORM PART OF YOUR POLICY.

This program is specifically designed for Ontario Psychologists who are members of in good standing with The College of Psychologists of Ontario.

"Applicant" means the individual practitioner detailed in question 1 overleaf below. This application form must be completed in ink, signed and dated by the Applicant. Please attach an updated and relevant resume/CV together with certificates proving all relevant qualifications in respect of this application. All questions must be answered and where appropriate "Not Applicable" or "N/A" specified. The completed application form along with additional information provided will form part of the contract of insurance with the Insurers. All facts material to the proposed insurance must be disclosed fully and truthfully and to the best of the Applicant's knowledge and belief whether or not they are the subject of a specific question herein. In addition to the information contained in the application form including all supporting documentation, if the Applicant is aware of any other information which it considers may alter, influence or prejudice the Insurers' appraisal of the risk being proposed, this information must be disclosed in conjunction with this application form.

By signing this application form the **Applicant** is consenting to the use of information, including sensitive personal information. Where personal information relates to third parties, the **Applicant** confirms that it has been given the requisite consent to disclose such information to the Insurers for processing. If there is insufficient space to complete an answer to any question in this application form, please continue on the continuation space (and additional page) provided, which should then be signed, dated, and attached to this application form.

#### COVERAGE - PROFESSIONAL LIABILITY - "Claims Made"

This insurance under Part A, is underwritten on a "claims made" basis, which means that if a claim is made against the **Applicant** then the **Applicant** MUST have a current policy in force. Any claims brought against the **Applicant** after the expiry of the policy period (or any specific run-off extension or extended reporting period) will NOT be covered.

- A. The policy will NOT cover any claims from incidents which take place before the Retroactive Date, if any, or after the expiration of the policy period (subject to the Extended Reporting Period provision).
- B. The policy will provide coverage for claims from incidents which take place on or after the Retroactive Date, if any, but before the beginning of the policy period only if the insured did not know of the incident before the beginning of the policy period.
- C. The policy will NOT cover any loss for which a claim is first made after: 1. The expiration of the policy period or its earlier termination date, if any; or 2. The Extended Reporting Period if any and then only in accordance with the terms described in the policy.
- D. The policy will only cover claims which are first made: 1. During the policy period; or 2. During an Extended Reporting Period if any and then only in accordance with the terms and conditions described in the Extended Reporting Period Section of the policy.
- E. The limits for Defence Costs are included in the limit of liability.

# Highlights of Professional Liability, "Claims Made" and reported, costs inclusive:

Policy Limits up to \$5,000,000 per Claim, \$10,000,000 in the aggregate are available across the following covers:

- Professional Liability Optional Limit
- Libel & Slander \$100,000
- Personal Information Protections and Electronic document Act \$25,000 / \$50,000 aggregate
- Infringement of Copyright \$100,000
- Criminal Proceedings Defence Cost \$25,000
- Defence Cost and Expenses \$150,000
- Legal Representation Costs \$50,000
- Disciplinary Action Reimbursement \$100,000
- Duty to Defend \$100,000
- Coroner's Inquest \$50,000
- General Liability \$1,000,000
- Sexual Harassment / Abuse \$100,000

- Expert Witness \$500 per day maximum \$10,000 annual aggregate
- Loss of Earnings to Attend Trial \$500 per day maximum \$25,000 annual aggregate
- · Products Liability \$100,000 annual aggregate
- Loss of Documents \$250,000
- Rescuers & Good Samaritan Acts \$100,000 annual aggregate
- Therapy and Counselling Expense \$25,000
- Cancellation Extended Reporting 90 days
- Communicable Disease Exclusion
- 2 year run off
- Deductible NIL

# COVERAGE OPTIONAL - COMMERCIAL GENERAL LIABILITY POLICY - "Occurrence Basis"

Commercial General Liability is available as an optional addition to Professional Liability coverage. Coverage under Professional Liability must be purchased for this additional coverage to apply. Insurance under is on an "Occurrence Basis".

# Qualifications

In the event of a claim, the **Applicant** will be required to produce qualification certificates.

# COMMERCIAL GENERAL LIABILITY POLICY - "Occurrence Basis"

- Bodily Injury and Property Damage Liability \$1,000,000- optional limits up to \$5,000,000
- Personal Injury and Advertising Liability \$1,000,000
- Medical Payments \$2,500 per person
- Tenants Legal Liability \$1,000,000

# **Optional Coverages Available:**

- Cyber Expense
- Worldwide Coverage

#### **Extensions:**

- Employee Benefits Extension \$1,000,000
- Employer's Liability Extension \$1,000,000
- Non- Owned Automobile Liability \$1,000,000

# **Optional Coverages Available:**

- Entity Coverage
- · Online / Internet Training

# COVERAGE OPTIONAL - COMMERCIAL GENERAL LIABILITY POLICY - "Occurrence Basis"

Commercial General Liability is available as an optional addition to coverage part A. Coverage under part A must be purchased for this additional Part B to apply. Insurance under Part B is on an "Occurrence Basis".

#### Qualifications

In the event of a claim, the **Applicant** will be required to produce qualification certificates.

# **Approved Associations**

This application applies only to the activities specifically detailed below by the **Applicant**, AND for which the **Applicant** has an approved relevant qualification from **The College of Psychologists of Ontario**. If the **Applicant** is in any doubt as to whether an individual activity or association is approved for cover under this policy, the **Applicant** must discuss this with Holman Insurance Brokers Ltd. prior to accepting cover hereunder.

Applicant Acknowledgement		
	Signature	Date

# **WARNING**

Α

If the Applicant receives a claim or becomes aware of a circumstance that may give rise to a claim, the Applicant must contact Holman Insurance Brokers Ltd. immediately to ensure that the claim notification provisions under the policy are adhered to. Failure to do so could prejudice the Applicant's ability to claim under the Applicant's insurance policy.

If the Applicant is a new client to Holman Insurance Brokers Ltd. and the Applicant's previous liability policy was not on a "claims made" basis with the same "retro-active date" to that provided under this insurance application please call Holman Insurance Brokers Ltd. for advice as the Applicant may be exposed to a gap in cover. It is the responsibility of the Applicant to understand the type of insurance they are applying for.

	Full Name of	Applicant:	Firs	t Name			Initial	Last Name	•	
	Address:	Street Address								
	City				Province				Postal Code	
		ate under a Busi ame of Business		ty or Partne	ership?	s 🗌 No	)			
	This policy professiona	Note for Incorporated Business Entity or Partnership Coverage:  This policy being applied for will cover the Business Entity or Partnership if incorporated and up to 2 administrative non-professional staff that do not provide any of the insured services. No additional charge for sole proprietor acting under a								
		ame. There is an al coverage sepa		al charge fo	or an Incorporated co	ompanies	and partne	erships. All pro	ofessionals must app	
	Telephone Number:	Busine	ess#			Cell #				
	Email Addre	ess:			Fax #	•		Website URL	i	
	Relevant Ca	anadian Qualifica	tions – <b>P</b>	LEASE AT	TACH CERTIFICAT	ES				
	Name of As Centre	sociation, Schoo	or	Course 1	itle		C	Dates MM/DD/	YY	
ť	'd Associatio	ns that you are a	current s	subscribina	member of (Includir	na membe	ership Nos	):-		
		Name of Association		Membership No.	<u>J</u>		irst Joined	Membership T		
	The College of Psychologists of Ontario									

apply.

Date Of Birth:-  Date Started Practice:				Female 📙		
Date Started Practice:	MM/DD/YY					
				16 140 11		
What is your annual revenue?	Past 12 months:		Anticipate	d for next 12 months:		
	\$		\$			
What is your % revenue split between Canada, US and World-wide	Canada %		United Sta	tes %	World	-wide %
Number of Employees:	Professional		Clerical		Other	
Is any of your work supervised?					☐ Yes	П No
If YES, Please advise by whom	and under what circumst				☐ 163	
Name of Supervisor Addr	ess	Tel #		Email		
Please provide qualifications of	supervisor					
Trodo provido qualificaciono or	ouporvisor					
Do you work with animals? If <b>YES</b> , please advise when this	would happen and with	what types of	animal.		☐ Yes	☐ No
Are you a student or a candidate that includes elements of educa		ession, or an i	ntern or any	such other occupation	☐ Yes	☐ No
recipient has not attained the a The <b>Applicant</b> must not offer tro						
by the phase reached in their trails.  If <b>YES</b> , Please advise name of control of the second	qualified practitioner or in	supervising in structor.				
If <b>YES</b> , Please advise name of contact Name of qualified Addr	qualified practitioner or in	supervising in	structor/pract			
If <b>YES</b> , Please advise name of c	qualified practitioner or in	supervising in structor.	structor/pract	itioner's assessment.		
If <b>YES</b> , Please advise name of contact Name of qualified Addr	qualified practitioner or in	supervising in structor.	structor/pract	itioner's assessment.		
If <b>YES</b> , Please advise name of contact Name of qualified Addr	qualified practitioner or in	supervising in structor.  Tel #	structor/pract	itioner's assessment.		
If YES, Please advise name of of Name of qualified Addr practitioner of instructor	qualified practitioner or in ess	supervising in structor.  Tel #	structor/pract	itioner's assessment.	│ │ │ │   	□ No
If <b>YES</b> , Please advise name of contract Name of qualified practitioner of instructor Please provide qualifications of	qualified practitioner or in ess  qualified practitioner or in qualified practitioner or in essional Sports persons	supervising in structor.  Tel #  nstructor.  and/or dancer	structor/pract	itioner's assessment.	☐ Yes	
If YES, Please advise name of control Name of qualified practitioner of instructor Address Please provide qualifications of Do you provide services to Professional Profession	qualified practitioner or in ess  qualified practitioner or in essional Sports persons and the practitioner of the essional Sports persons are the estimated to teach of the estimated t	supervising in structor.  Tel #  Instructor.  and/or dancer hers?  ertifying and/or	structor/pract	itioner's assessment.  Email  nother to teach others.	_	
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If YES, Please advise name of on Name of qualified practitioner of instructor  Please provide qualifications of Do you provide services to Profect Do you teach and/or certify or qualifications of Where an applicant is a teacher, (This should not be confused with Your policy does not extend covide it) a student or graduate injuring it) a student or graduate cause whole or in part as a result of instance of the YES, please indicate relations Attach relevant qualifications.	qualified practitioner or in ess  qualified practitioner or in essional Sports persons and alify another to teach of teaching is considered of the instruction of others in erage to the actions of you another student during pass harm to a patient and sufficient or deficient trainship to whom and how of	supervising in structor.  Tel #  Instructor.  and/or dancer hers?  ertifying and/or participation our students. practical training an allegation ning.	sr qualifying a of an activity.	nother to teach others.  this would be:	_	□ No
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# Note: Additional Insured

t is requested the following entities are to be added to the policy as Additional Insured, but only with respect to the operation of the Name	₽d
nsured. The certificate applies to the named insured while operating within the scope of your Professional Services.	

		ling postal code AND email of A	Additional Insure	ed:	Inte	rest in the i	nsurance:		
Name:							rporate Name		
Email				T.		☐ Municipality ☐ Studio			
Address: (Street)			Province:	Postal Co	de:	Studio Sponsor Landlord			
<b>N</b> 1									
Name:						] Corporate	Name		
Email:				2		] Municipali	ty		
Addres	Address: (Street)		Province:	Postal Co		☐ Studio ☐ Sponsor ☐ Landlord			
<b>NOTE</b> 8.a.	calculation page.	<ul> <li>e are YES, an additional properties</li> <li>provides \$250,000 limited</li> </ul>			·				
	for natural supplements, h homeopathic or flower ren	erbal remedies, creams, gels nedies and/or any bottles, jar	s, powders, ess s or dispensers	sential oils, sp s provided in	oritzers, tinctures	5,	☐ Yes	☐ No	
b.	Do you require additional po you manufacture or dis	oroducts liability coverage in stribute any products?	excess of \$250	0,000?			☐ Yes	☐ No	
		roducts are specifically excluour office for a supplementa		apply separ	ately for additior	nal			
C.	If yes, these coverages ar	erages for contents, stock, cri e specifically excluded, howe at our office for a supplement	ever you may a	pply separate			☐ Yes	☐ No	
		olicy is bundled business ir siness interruption, crime a				n as			
9.	Do you operate your busir	ness outside of Canada?					☐ Yes	☐ No	
10.	Do you do Online Internet	training and/or Videos?					☐ Yes	☐ No	
11.	Do you require Cyber Leg If yes, a separate applicati	al Expense coverage? on will need to be completed	I.				☐ Yes	☐ No	
NOT	E: If the answers to item 7. to premium calculation	8, 9,10 and 11 are <b>YES</b> , an page.	additional prer	nium loading	will apply. Plea	se refer			
12.	Do you currently purchase	e Professional Liability Insura	ance? If <b>YES</b> , p	lease give fu	II details:		] Yes	□ No	
	LIMIT:	DEDUCTIBLE		RY DATE /DD/YY	RETRO-DAT if applicable MM/DD/YY	)	PREMI	JM	
13.	Do you keep records for a	t least 7 years for all patients	/clients?				☐ Yes	☐ No	

	If <b>NO</b> , please advise why the answer is <b>NO</b> :		
14.	Do you obtain satisfactory consent in writing from each patient prior to starting treatment? If <b>YES</b> , please attach sample copy of consent form, intake form or client waiver.	☐ Yes	☐ No
15.	Have any negligence claims ever been made against you whether successful or otherwise?	☐ Yes	☐ No
16.	Have any claims for dishonesty ever been made against you whether successful or otherwise?	☐ Yes	☐ No
17.	Have any complaints or investigations ever been made or undertaken against you?	☐ Yes	☐ No
18.	Have you ever had a document relating to the <b>Applicant's</b> activities unintentionally destroyed, damaged, lost or mislaid?	☐ Yes	☐ No
19.	Has the <b>Applicant</b> ever been convicted of a criminal offence, other than a motoring offence, or have any prosecution pending?	☐ Yes	☐ No
20.	Have any libel or slander claims, infringement of copyright or breach of confidentiality ever been made against you?	☐ Yes	☐ No
21.	Have any sexual harassment and/or abuse claims ever been made against you?	☐ Yes	☐ No
22.	Are you aware of any circumstances which may give rise to a potential claim or request for indemnity under this professional liability insurance?	☐ Yes	☐ No
23.	Have you ever had a claim made against you whether successful or otherwise in respect of bodily injury, property damage, premises (including tenant's liability), liability, personal injury, advertising liability or medical expenses?	☐ Yes	☐ No
N <u>OTE:</u>	If the answer to any of 15-23 above is YES, please provide full details here or attached sheet if space i	insufficien <sup>.</sup>	t:
24.	Do you operate a retail store?	☐ Yes	☐ No
25.	If yes, please contact Holman Insurance Brokers Ltd.  Do you sell manufacture, distribute or wholesale any products?  If yes, please give full details.	☐ Yes	□ No

# **Professional Services**

There are several categories of activities that can be covered, **each of which has a separate premium** banding. Please indicate  $\boxtimes$  which individual activities cover is required hereunder:

CATEGORY A							
☐ Psychology #	☐ Psych-K						
excludes addiction and substance abuse	counseling ( See Category "C")						
CATEGORY B							
☐ Art Therapy	☐ Emotional Freedom Technique	☐ Health Coach					
☐ Herbalism	☐ Holistic Counseling						
CATEGORY C							
☐ Addiction & Substance Abuse Couns	elling    Homeopathy	☐ Hypnotherapy (Private)					
NO CATEGORY APPLICABLE							
☐ If an individual activity does not appear in the list above and requires cover, please provide full details below including details of training, accreditation and course syllabus details. (Such activity will have to be specifically agreed and approved by Insurers prior to cover being granted). Please submit this application to Holman Insurance Brokers Ltd.for rating.							

 $<sup>^{\</sup>mbox{\tiny TM}}$  Trade mark are owned by perspective owners.

# PREMIUM CALCULATION

Policy coverage starts at \$2,000,000 for any one claim, capped at \$2,000,000 for all claims (aggregate) made during the policy period. Higher limits as detailed below are available and the **Applicant** should discuss specific requirements with tHolman Insurance Brokers Ltd.if in any doubt as to the adequacy of the limits being considered. Subject to a satisfactory application, the **Applicant** will be charged the following:

COVERAGE Professional 8	CATEGORIES AND L		COVERE	D			
COVERAGE Professional & General Liability "Claims Made"  Please select and check off the required limit and category. Write the applicable premium in the column. ▼							
▼ Check off one ►							
LIMIT OF INDEMNITY	A ONLY	A - E	3	A - C		PREMIUM	
☐ \$2,000,000 Per Claim,	\$150.00	\$200.	00	\$300.00			
\$2,000,000 Aggregate			·		\$		
☐ \$2,000,000 Per Claim,	\$170.00	\$240.	00	\$:	345.00		
\$4,000,000 Aggregate	,	,	γο φοποίου				
☐ \$3,000,000 Per Claim,	\$195.00	\$265.0	00	S	375.00	1	
\$6,000,000 Aggregate	<b>4.00.00</b>	<b>4200</b> 1		ψ3/3.00			
☐ \$5,000,000 Per Claim,	\$250.00	\$320.	00	\$4	425.00		
\$10,000,000 Aggregate							
If the following activities are underta	aken the above premiums will b	e increased wi	th the follo	owing addit	onal premium l	oading:	
If the following activities are underta			th the <b>follo</b>	owing addit	onal premium l	oading:	
▼If you answered YES to the for Check off all that apply.	ollowing questions loading a	pplies.			LOADING		
☐ Business Entity – Question	n 2.a.		А	DD	\$100	\$	
	Question 7.a.		Α	ADD 50%		\$	
☐ Student Status – Question	7.b.		Α	DD	30%	\$	
☐ Working with Professional	Athletes or Dancers - Que	estion 7.c.	Α	ADD 100%		\$	
☐ Teaching - Question 7.d.			ADD 30%		\$		
☐ Increased product liability coverage - Question 8.a.			ADD 30%		\$		
☐ Worldwide- Question 9.			Α	.DD	\$150	\$	
☐ Online Internet Training or Videos - Question 10			DD	\$150	\$		
					PROFESSION	AL LIABILITY	\$
COVERAGE (OPTIONAL) -						<u>.</u>	ı
▼ Check off one. Please sel	ect and check off the requ	iired limit. V	Vrite the	applicable	premium in ti	he column.▼	
Lim			Annu	al Premiu	m	PREMIUM	
	ce / \$1,000,000 Aggregate			\$200			
□ \$2,000,000 per Occurren	ce / \$2,000,000 Aggregate			\$250			
□ \$3,000,000 per Occurren	ce / \$3,000,000 Aggregate			\$350		\$	
□ \$5,000,000 per Occurren	ce / \$5,000,000 Aggregate	/ \$5,000,000 Aggregate \$450					
Additional Insured – Que	estion 7.e	stion 7.e \$50 per additional insured			\$		
			TOTAL	COMMER	CIAL GENER		\$
TAXABLE TOTAL PROF	ESSIONAL LIABILITY AND	COMMERC	IAI GEN	IFRAL LIA	BILITY + POLI	POLICY FEE	\$50.00 \$
THE TOTAL TROP	EGGIONAL LIABILITY AND				o Tax add 8%	TAX	\$
						LUDING TAX	\$
All premi	iums are annual and 100%	retained. P	olicy is s	ا ubject to a	s \$NIL Deducti	ble.	
	se retain a copy for your r	ecords as n	o other ir	nvoice will			
Rates are subject to change without notice.							

MM/DD/YYYY

Please advise the date insurance required is to be effective:

#### NOTE: COVERAGE CAN ONLY BE BOUND AND CONFIRMED BY HOLMAN INSURANCE BROKERS LTD.

# **Protection of the Applicant's Personal Information:**

By completing this application and returning it to Holman Insurance Brokers Ltd., the **Applicant** agrees and consents to the collection, use and disclosure of such information, including any personal information, by Holman Insurance Brokers Ltd. For the following purposes:

- Communicating with the **Applicant**
- Assessing the Applicant's application for insurance
- Disclosing information to Insurance Companies
- Negotiating, maintaining or renewing insurance on the Applicant's behalf
- Providing claims assistance and service.
- Advising the Applicant of other products or services
- Complying with regulators and legal authorities

For more information about our privacy policies and practices or for a copy of our Privacy Policy please visit our web site www.holmanins.com or contact our Privacy Officer at Holman Insurance Brokers Ltd.

# **DISCLOSURE OF MATERIAL FACTS**

It is essential that every **Applicant** when seeking a quotation, taking out or renewing an insurance policy reveals to the prospective Insurer(s) any material facts or information (including any material circumstances or change in circumstances) which might influence the judgment of Insurer(s) in determining the premium or in determining whether they will accept the risk. Failure to do so may render the contract of insurance voidable from inception at the option of the Insurer(s) and enable them to repudiate liability there under. If you have any doubt as to what constitutes a material fact or circumstance, seek professional advice.

# **PROGRAM DISCLOSURE**

Your coverage will be placed with a program administered by Holman Insurance Brokers Ltd. We have engaged in a marketing process to offer a competitive product on a group basis with insurers be we have not acted as a broker for any individual participant. Should your application not be accepted for whatever reason by the insurer, the information may be used by Holman to seek an alternative insurer if available.

#### **EMAIL AUTHORIZATION**

n an effort to bring our policy holders the most cost effective insurance plan, all of our correspondence is completed electronically, including renewal applications, invoicing and the delivery of the policy documents. The email address supplied by you in this application will be used. We must be notified of any change to your email address. The policy holder agrees that it will hold Holman Insurance Brokers Ltd. harmless with respect to any e-mail changes caused by the policy holder's failure to provide current and valid information for the receipt of documents.

The Applicant/policy owner further agrees that the policy documents transmitted electronically by Holman Insurance Brokers Ltd. to the electronic address supplied are in lieu of all other forms of communication. The policy Owner accepts that electronic delivery of policy documents is sufficient to meet all reporting requirements of the policy.

The email address supplied may be used to notify you of other related insurance products of interest to you.

# **DECLARATION**

I/we declare that the above statements are true in every respect. I/we hold qualification certificate(s) for the therapy(ies) stated on this application form. I/we have not withheld or misrepresented any material fact. I/we agree that this application will form the basis of the contract between me/us and Holman Insurance Brokers Ltd.

Applicant's Signature	Date
Print Name	

# Ontario Psychologists Professional and General Liability Checklist

Application completed in full. All questions must be answered.	
All pages #1 to #10 must be returned. (including page #1).	
Relevant certificates and qualifications attached.(see question #3)	
Membership Documentation (e.g. Certificate of Membership). Copy of prior insurance policy if prior retro date is required. Resume cv attached.	
Sample patient, client intake and consent forms attached. – page 4 question 9	
Categories – (page 7) – all applicable have been checked off.	
Premium calculation including tax for options- page 8.	
Method of Payment (must accompany application, instructions next page)	
☐ cheque attached (your cancelled cheque is your receipt)	
online payment Bank confirmation # Name of Bank	
confirmation receipt provided by bank provider	
☐ Visa/Master Card - email confirmation receipt will be sent provider upon transaction	
Please keep a copy your application and payment receipt (ie cheque, Bank confirmation or onlin	e payment receipt)
An invoice will not be issued.	

Return completed application and additional materials requested to:

Holman Insurance Brokers Ltd.
1 Valleywood Drive, Suite #100, Markham ON L3R 5L9
Telephone:(905)886-5630

 ${\it Email: programs@holmanins.com}$ 

# **PAYMENT OPTIONS**

# Credit Card, Visa or Mastercard

1. Go to https://www.policypayments.com/Holman?step2 Note: There is an administrative fee of 2.50% charge.

#### Interac e-Transfer ®

If you wish to pay by Interac e-Transfer ® you can send to <a href="mailto:etransfer@holmanins.com">etransfer@holmanins.com</a> with no need to provide an answer to a security question. Is it safe to send an Interac e-Transfer® transaction without a security question as Holman Insurance Brokers Ltd. is registered for Autodeposit, whereby our bank has verified our identity.

# **Internet Banking**

Each bank has designed a unique format for their web site. However, the necessary procedures are generally similar.

- 1. Under Bill Payment: Choose Add Payee/Bill.
- 2. Enter Holman. Choose All Categories and province Ontario and submit.
- 3. Under Bill company/Payee Select Holman Insurance Brokers Ltd. and enter your account number which is THE FIRST FOUR LETTERS OF YOUR LAST NAME FOLLOWED BY XX1
- 4. Select the account you wish to withdraw the funds from. (i.e. credit card, savings, chequing, line of credit). Indicate the amount of payment and submit. A confirmation and reference number will be displayed to acknowledge your payment.

# **Telephone Banking**

- 1. Request your bank set up a new Payee/Bill to do a Bill Payment.
- 2. Request the addition of a new Payee/Bill Company: Holman Insurance Brokers Ltd.
- 3. Your account number is THE FIRST FOUR LETTERS OF YOUR LAST NAME FOLLOWED BY XX1
- 4. Your banking institution will then take your payment over the telephone by your choice of payment method.

## **Debit Card Payments**

- 1. Contact your bank by telephone or visit bank in person. Request that they set up an option to allow you to make Bill Payments by Debit Card.
- 2. Request the addition of a new Payee/Bill Company: Holman Insurance Brokers Ltd.
- 3. Your account number is THE FIRST FOUR LETTERS OF YOUR LAST NAME FOLLOWED BY XX1
- 4. Once you have set up Holman Insurance Brokers Ltd., you are able to proceed with payments via your branch ATMs with your debit
- 5. Choose banking option: Bill Payment and follow your bank instructions.

#### In Person at the Bank

- 1. At your own bank, request they set up a new Payee/Bill to do a Bill Payment.
- 2. Request the addition of a new Payee/Bill Company: Holman Insurance Brokers Ltd.
- 3. Your account number is THE FIRST FOUR LETTERS OF YOUR LAST NAME FOLLOWED BY XX1
- 4. You can choose to pay via the different accounts you hold with that particular bank or by other financial institution credit cards.
- 5. When paying in person at different financial institutions, bring your invoice/statement and request to make a Bill Payment.
- 6. Advise the teller that the Payee is Holman Insurance Brokers Ltd. and follow the prompts from step #2.

**Note**: Do not ask for a wire transfer or funds transfer, the banks charge you extra for this service and charge us extra for which we do not reimburse. These additional fees can range as high as \$50 or more.

#### By Mail

Cheque or money order payable to: Holman Insurance Brokers Ltd., 1 Valleywood Drive, Suite #100, Markham ON L3R 5L9

Please note: NSF Payments - there will be an additional \$25 service charge.